# Office of Undergraduate Education Strategic Alignment Plan Summit

September 18, 2023

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Martha Greenway, President Greenway Strategy Group





# Today's Discussion



TDC

#### Part 1: Steven Girardot, Vice Provost for Undergraduate Education

Review Progress on Organizational Transformation (Phase I and Phase II) -- Timeline, Goals, and Accomplishments to date

#### Part 2: Martha Greenway, President, Greenway Strategy Group

- Review Strategic Alignment Focus
- Review Strategic Alignment Process
- OUE Input
- OUE Thought Exchange



# Reminders: Fall 2023 OUE Events and Gatherings



# 10/3 - VPUE Brunch

- Time: 10:00 -11:00 am
- Location: Bradley Conf Room (near Whistle Bistro)
- No program/agenda—drop by for coffee/breakfast/brunch
- All OUE staff welcome and encouraged to join

# 10/25 OUE Fall Town Hall

- Time: 12:00 -1:30 pm
- Location: TBD (in-person)
- Topic: Lunch/Networking, OUE Staff Engagement, GT Culture Study
- All OUE Staff expected to attend

# **Ongoing/TBD**

- Take a colleague to lunch/coffee
- OUE Fall New Staff Hire (all new staff & supervisors)
- OUE Holiday Gathering

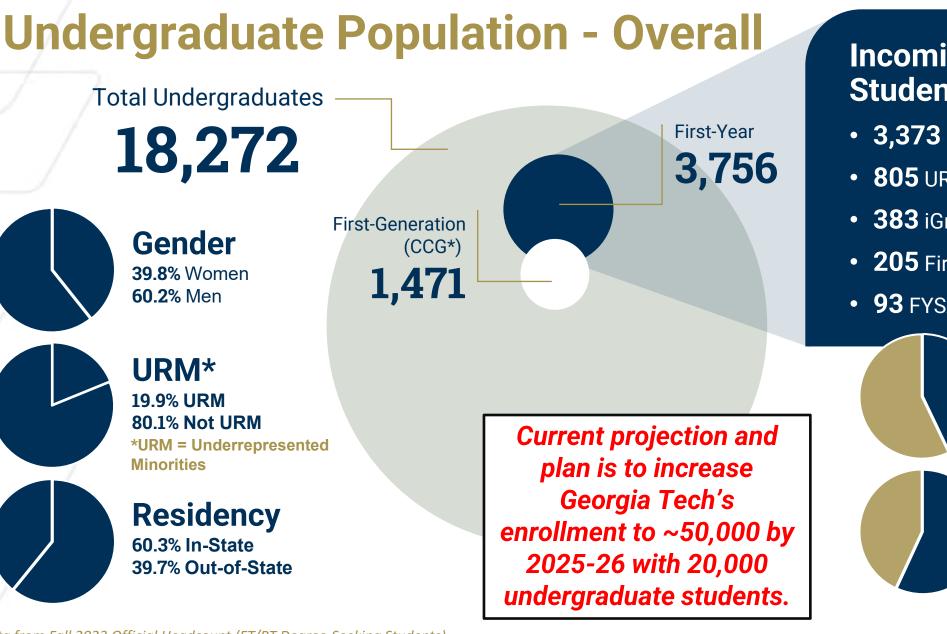




# What's on my mind these days...

- Gratitude!!
- Hiring (and all related processes, including SA's) & Staff Onboarding/Engagement
- ISP Initiatives: Enrollment Growth, 4-year graduation rate, Limited Income Students
- SACSCOC & QEP 2025: Leadership in Progress and Service
- USG General Education/Core Curriculum Revisions (Spring/Fall 2024)
- Academic Advising, including Advising Technology Platform





Data from Fall 2023 Official Headcount (FT/PT Degree-Seeking Students) \*CCG Definition: A student is considered First Generation if neither parent or auardian has any college.

### **Incoming First-Year Student Enrollment**

- 3,373 Fall
- 805 URM
- **383** iGniTe (Summer)
- **205** First-Gen
- 93 FYSA

Gender 43.1% Women 56.9% Men





# **Overview of OUE Journey**

# **Overall Objective**

To align OUE's leadership, staff, and structure to implement the Institute Strategic Plan (ISP) as well as to support GT and USG strategic priorities for undergraduate education.

## **Three Phases of Work**

	Phase I	Phase II	Phase III		
Timing	Summer/Fall 2022	Spring/Summer 2023* *Some continuing in Fall '23	Fall 2023/Spring 2024		
Focus	Development of North Star, Strategic Priorities, Leadership & Structure	Alignment of Units and Teams	Design of the Plan		
Outcomes	<ul> <li>Create our North Star</li> <li>Establish Senior Leadership Structure</li> <li>Align Units, Programs, and Services</li> </ul>	<ul> <li>Implement Leadership Structure and new alignment</li> <li>Complete unit level organizational projects</li> </ul>	<ul> <li>Review Mission/Vision</li> <li>Develop/Refine Processes</li> <li>Develop OUE Strategic Alignment Plan</li> </ul>		



#### April: New VPUE Announced

**June**: Phase I: OUE Organizational Transformation Launched

**September**: New Structure Launched and (2) Sr. Leadership Positions Established/Searches Begun

2023

Feb/Mar: New Sr. Leaders Searches Completed

April: Career Center/Grad Study Completed

**May**: QEP Topic Announced & Begun Integration into OUE (under AVPUE)

**June**: SLS Institutionalization; Renaming and establishing Office of E2L

**July**: Sr. Leadership Kickoff for Strategic Alignment



# Phase I: Fall/Summer 2022

## <u>Goal</u>

To create a senior leadership structure aligned to OUE and Institute's strategic goals for 2020-2030

# **Objectives**

- Strengthen positioning of OUE to advance ISP, UE, & USG goals/priorities
- Align units with programs and services with common or complementary functions/goals
- Increase support for staff engagement, professional development, and DEI
- Streamline reporting structure and reduce silos



# Phase II: Spring/Summer 2023\*

# <u>Goal</u>

To complete leadership structure/hiring and further refine the structure of each functional unit

### **Objectives**

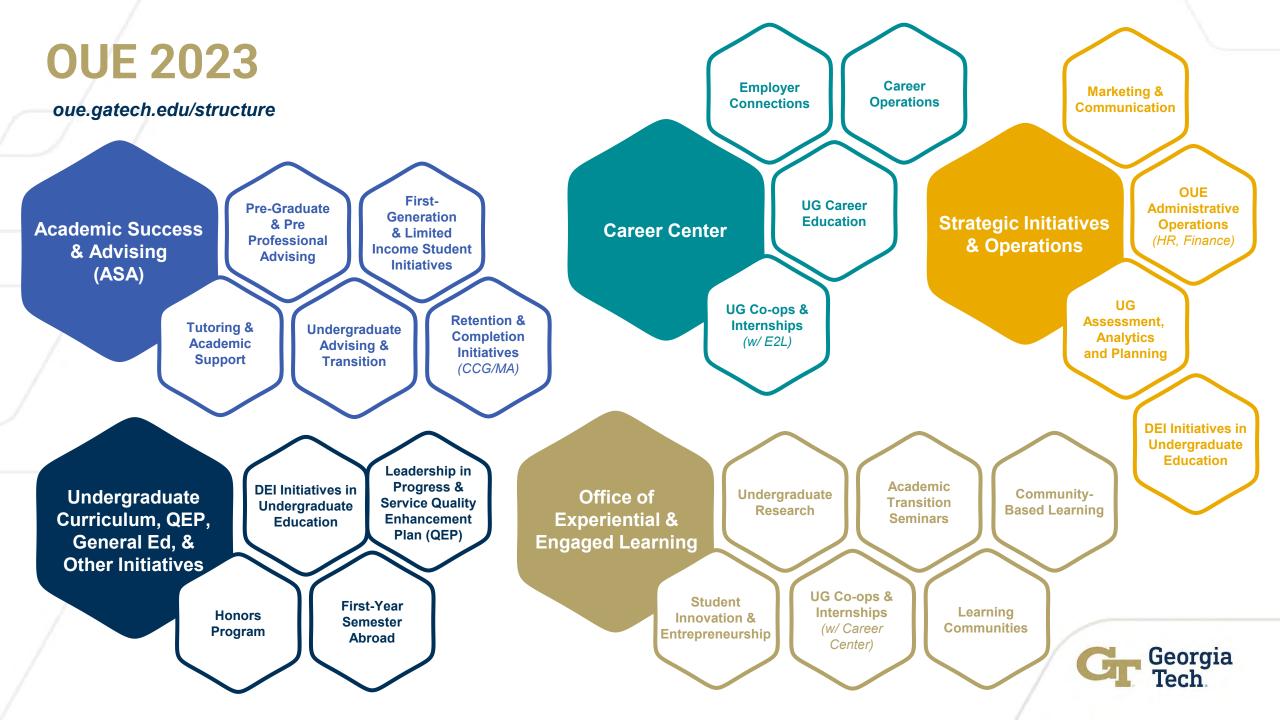
- Complete hiring of senior leadership and other vacant positions
- Complete unit-level organizational alignment as needed/appropriate
- Implement shared administrative structure



# **North Star & Strategic Priorities**

GT	Mission	Develop leaders who advance technology and improve the human condition										
	Strategic Objectives	Amplify Impa		mpion C vation	onnect Globally	Expand Access	Cultivate Well-bein	J	nple			
OUE	North Star	Create a transformative and meaningful undergraduate experience for every student.										
	Strategic Priorities	Ensure a con undergraduat			Practices & Experiential Learning			Establish OUE as the leader, convener, and trusted advisor for the undergraduate student experience				
	Capabilities	Focused ٤ Streamline		udent Centric	Integrativ Collabora		ng Success	Engaged Workforce	ê			
Undergraduate students are at the center of everything we do												
	trive for cellence		Celebrate Ilaboration	Champion Innovation	Safeguard Free of Inquiry 8 Expression	Well-be		nically Responsibl Stewards				







# Phase III: Fall 2023 Strategic Alignment Plan

### <u>Goal</u>

To develop an <u>achievable</u> and <u>integrated</u> 5year plan to align the work of OUE internally and to meet external (GT, USG, National) priorities for undergraduate education.

This plan will:

- Be inclusive (engage stakeholders)
- Be based upon clear criteria
- Articulate how priorities will be made
- Have a phased implementation (5-years)
- Be flexible and responsive



# **Foundational Strategic Direction**



#### **Strategic Priorities**

- Ensure a consistent undergraduate experience
- Deepen and expand high impact practices
- Establish OUE as the leader, convenor, and trusted advisor for the undergraduate experience

#### **Core Capabilities**

- Prepare students for college and career success
- Increase access to the undergraduate experience and awareness of resources available to undergraduate students
- Focus on collective goals and streamline programs and services
- Collaborate across silos, boundaries, and functions to live our value of "students are our first priority"
- Create and cultivate a "simply irresistible" workplace that is equitable and diverse

# Actionable, Responsive Strategic Alignment

#### **Our Work**

- Ongoing, continuously improving unit responsibilities
- Institute Strategic Plan
- University System of Georgia directives
- External accreditation requirements
  - o QEP
- Emerging opportunities and challenges

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#### **Our Mutual Commitments**

- Our guiding principles
- Our practices



# **OUE Strategic Alignment Project Timeline**

Analysis June - October

Review background materials and national studies on effective undergraduate education

Engage leaders and all OUE staff

Engage stakeholders external to OUE

 Identify current and potential initiatives from ISP and other sources Alignment Design October- November

Work with OUE leadership to draft mission and guiding principles, and define priority projects over next five years, with implementation phases

Share with all staff for input

 Identify OUE cross-unit project owners and teams

Teams review stakeholder input and effective approaches

> Teams draft implementation plans and budgets (1-3 years)

Phase 3: Implementation Planning December

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 Leadership approval of full implementation rollout plan and timeline, FY 25 budget request

> Develop communications approach (ongoing)



 Refine performance metrics and evaluation methods

Design tools and processes to manage implementation

**Project Planning and Communication** 



# Next Steps

# **Continue Input**

- Complete post meeting survey
- Continue thought exchange
- Review stakeholder input
- Review and provide input to draft mission, guiding principles, and priority projects
- Participate in the drafting of implementation plans
- Provide ongoing input (e.g., weekly Drop-In Hour)







